This year at your Students’ Association, we made some big promises. We committed to continually working to improve your services, programming, and student life experience. We’re proud to report that we’ve succeeded.

Of the ambitious goals we set at the beginning of the 2019/20 year, we’ve completed 80% —and it’s only December. Here’s a small taste of what we’ve been working on this year.
THE CARLETON UNIVERSITY STUDENTS’ ASSOCIATION IS COMMITTED TO A COMMUNITY IN WHICH ALL MEMBERS BELONG AND ARE INSPIRED THROUGH LEADERSHIP AND INNOVATION, IN THE PURSUIT OF PERSONAL GROWTH.

**Our VALUES**

**SERVICE**
We will facilitate the various ambitions of our members through diverse and innovative services.

**ACCOUNTABILITY**
We will provide value to our members through transparent and sound financial management.

**COMMUNITY**
We will promote and assist in maintaining an environment that protects and promotes the safety and dignity of every person on campus.

**DEVELOPMENT**
We will facilitate and support involvement and personal development opportunities that enhance the quality of our members’ Carleton experience.

**DIVERSITY**
We will strive to facilitate the diverse representation and perspectives of our members in all aspects of campus life.
PROGRESS REPORT

CUSA SET OUT 46 GOALS TO BE COMPLETED BY APRIL 2020

80.3% of GOALS COMPLETED

37/46
The President is responsible for the general operations of the Association, its relationship with the University administration, and CUSA’s large-scale projects.

**COMPLETED**
- Implement creative ways to get feedback from students
- Create CUSA jobs under each executive
- Remove outdated fees for money back in student’s pocket
- Create multi-year Strategic Initiatives
- Internal Departmental Upgrades
- Reassess executive structure
- Introduce live tracker in Athletics Gym
- Upgrade student swag offerings

**IN PROGRESS**
- Executive outreach
- Make parking on campus more affordable
The VP Finance is responsible for the financial operations of the organization, including the budget. The VPF also makes decisions related to CUSA businesses, the health insurance plan and the collective agreement with CUSA’s employees.

**COMPLETED**
- Light up Oliver’s with a fresh renovation – now known as Ollie’s, a lively student hub
- Move towards sustainability in our businesses
- Create Roosters-To-Go ordering

**IN PROGRESS**
- Lobby for a Summer U-pass so students can opt-in without any classes
- Offer exclusive deals on Ottawa nightlife and more
VP INTERNAL

FAROOK AL-MUFLEHI

The VP Internal is responsible for the internal operations of the Association, including CUSA Council and the main office. The VPI is also in charge of all issues related to the Clubs & Societies office.

COMPLETED

- More money to help new clubs grow – create start-up opportunities for new clubs, year-round
- Give students access to the School Supply Library where they can borrow lab coats, calculators, and laptops, creating opportunities for students to save money
- Increase and foster community partnerships for Clubs & Societies
- Introduce Arabian Night, consisting of Arabian snacks, music and dance
- Change CUSA locks to codes in bookable storage spaces
- Create funding for capstone and research projects
The VP Student Issues is responsible for ensuring that student issues are addressed at all levels of government. The VPSI also works to create awareness about important student issues such as mental health and financial literacy.

**COMPLETED**

- Continue support for mental health programs – expanded student access to financial education, nutritional guidance, and life coaching
- Advocate for more free online textbooks
- #GetOutTheVote for the 2019 Federal Election – organize a debate between electoral candidates and ensured that polling stations are available on campus
- Lobby the University on academic issues that affect students – advocate for early release of exam schedules, making it easy for students to plan in time for the holidays
- Expand campaigns to month-long themed campaigns to increase visibility, awareness, and impact on campus
- Increase hours for 1-on-1s with students

**IN PROGRESS**

- Implement peer-to-peer tutoring so we all succeed together
VP STUDENT SERVICES

GEORGE OWUSU-MENSAH

The VP Student Services is responsible for all of CUSA’s Service Centres and Service Centre employees.

COMPLETED

- Increase CUSA Indigenization initiatives
- Expand entrepreneurship opportunities through Hatch
- Increase the utility of our service centers while providing extra value to our students by teaching them real world skills
- Subsidize training and certifications to help students succeed – Smart Serve certification and first aid training
- Revamp SC training
- Afro Fusion Thirsty Thursdays
- Amalgamate REC Hall and the International Students Centre
The VP Student Life organizes events to enrich your student experience, including discount concert tickets, Oliver’s and Rooster’s programming, and CUSA’s fall orientation and homecoming events.

**COMPLETED**

- Uphold Student Life traditions like Panda Game and Capital Hoops
- Make student life more fun with unique social events
- Build connections that exceed the classroom
- Lobby the University to paint a Pride crosswalk on campus
- Enhance Frosh programming
- Campus Kickoff Party

**IN PROGRESS**

- Plan a Refresher Week to warm up the winter semester
- Create a housing week to assist with moving out